

ChargeMate™

(9 or more plates per cell)

EFFECTIVE: JUNE 1, 2018

BATTERY WARRANTY

Deka ChargeMate batteries manufactured by East Penn Manufacturing Co. (referred to as "EPM") containing nine (9) or more plates per cell are warranted by EPM to be free of defects in workmanship and materials for a period of sixty (60) months from date of invoice. If prior to sixty (60) months from date of invoice, (a) a battery fails to provide at least eighty (80) percent of the six (6) hour rated capacity when tested under EPM's supervision and in accordance with B.C.I. Standard BCIS-14 (or its latest revision) or (b) if any cells or parts of the battery assembly do not meet EPM's specifications for new material, EPM, at its option, will either (a) repair parts, cells or battery at its expense for both labor and parts or (b) furnish a suitable replacement battery, having a rated capacity equal to the published rated capacity of the original battery. The replacement battery shall only be warranted for the remaining unused portion of the original warranty. The original battery will become the property of EPM. The owner of the battery will be responsible for delivery of the original battery to EPM's nearest authorized representative or factory as directed by EPM. The use of a rental battery is not part of this warranty.

CHARGER WARRANTY

EPM warrants from date of invoice all onboard chargers in ChargeMate batteries will be free of defects in workmanship and materials for a period of twelve (12) months. If a charger fails to properly perform at the rated capacity, EPM, at its option, will a) replace the charger or b) repair the charger to produce its rated capacity. EPM further warrants all onboard chargers for an additional twelve (12) months for the charger only. Travel, labor, and applicable freight charges shall be the responsibility of the user after the initial twelve (12) months period.

The replacement charger shall only be warranted for the remaining unused portion of the original warranty. The original charger will become the property of EPM. The owner of the charger will be responsible for delivery of the original charger to EPM's product support department in Lyon Station, PA.

TERMS AND CONDITIONS*

1. The user shall install and maintain each battery in accordance with the Deka Industrial Battery Service Manual (EPM Form No. 0656 or its latest revision).
2. The user is responsible for determining that each battery is of the proper size, design, and capacity to perform the duty cycle at time of purchase, and the battery must not be required to perform a duty cycle that exceeds the battery's rated capacity during this warranty period.
3. Batteries shall be limited to one cycle of charge and discharge per twenty-four (24) hour day and to eighty (80) percent of the rated six (6) hour capacity and not more than two hundred and sixty (260) cycles per calendar year.
4. EPM's authorized representatives shall have access to the battery at reasonable hours and intervals for purpose of inspection. The average electrolyte temperature of the battery shall not exceed one hundred and fifteen (115) degrees Fahrenheit nor drop below fifty (50) degrees Fahrenheit.
5. This warranty shall be void if batteries are subjected to misuse, abuse, unauthorized product alterations, or any physical damage other than ordinary wear.

TERMS AND CONDITIONS continued

6. Each battery shall be charged with the supplied charger, or a properly sized charger that meets or exceeds B.C.I. Standard BCIS-16 (or its latest revision) for industrial truck chargers. The charger must have the proper capacity rating, voltages, and charging start/finish rates to recharge the battery to specified full charge specific gravity before the next discharge. Recharge must be accomplished during the same twenty-four (24) hour period described under Terms and Conditions, #3.
7. Accurate maintenance and cycle records shall be maintained in accordance with the Deka Industrial Battery Service Manual and must be made available to EPM and its authorized agent at time of warranty claim in order to qualify for protection under these warranty provisions.
8. This warranty applies to the original user and is non-transferable. This warranty policy does not apply to batteries that are rented or leased to a third party by the original user.
9. Deka batteries purchased by lift truck dealers and resold, rented or leased to the original user are subject to the same operating terms and conditions as apply to a direct purchaser of this product.
10. This warranty will be considered void if repairs are made by other than EPM or its designated service representative.
11. Battery or cell failure due to optional add-on devices (factory and/or field installed) are NOT covered under this warranty policy.

Such devices include but are not limited to:

- Single Point Watering Systems
- Electrolyte Level Indicators
- Battery Monitoring or Identification Systems
- Battery Data Acquisition Systems
- Voltage Taps
- DC/DC Converters or DC/AC Inverters

*Failure to comply with any Terms and Conditions will render the warranty void.

LIMITATION

EPM's sole obligation and the user's exclusive remedy under this warranty shall be for repair or replacement at EPM's option as stated above. ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED. IN NO EVENT SHALL EAST PENN MANUFACTURING COMPANY BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Warranty (5&7 plates per cell ChargeMate)

All Deka ChargeMate batteries with five (5) and seven (7) plates per cells will carry a twelve (12) month full and twenty-four (24) month pro-rata warranty subject to all terms, conditions, and limitations stated above.

See separate warranty form.



P.O. Box 147, Lyon Station PA 19536 Attn: Product Support • Fax 610-682-0754
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